

Overview	
Event	5417 Dynamic Authorization failed
Username	
Endpoint Id	EE:AF:EF:B3:A7:A4 ⓘ
Endpoint Profile	
Authorization Result	

Authentication Details	
Source Timestamp	2024-01-23 14:25:24.794
Received Timestamp	2024-01-23 14:25:24.794
Policy Server	networkaccess01
Event	5417 Dynamic Authorization failed
Failure Reason	11213 No response received from Network Access Device after sending a Dynamic Authorization request
Resolution	Check the connectivity between ISE and Network Access Device. Ensure that ISE is defined as Dynamic Authorization Client on Network Access Device and that CoA is supported on device.
Root cause	No response received from Network Access Device after sending a Dynamic Authorization request
Endpoint Id	EE:AF:EF:B3:A7:A4
Calling Station Id	ee-af-ef-b3-a7-a4
Audit Session Id	4D029D0A00000034367B3285
Network Device	BEGRZWLC01-CL
Device Type	All Device Types#WLC-9800-CL
Location	All Locations#BE Graz
NAS IPv4 Address	10.157.2.77
Response Time	10005 milliseconds

Steps

- 11204 Received reauthenticate request
- 11220 Prepared the reauthenticate request
- 11100 RADIUS-Client about to send request - (port = 1700 , type = Cisco CoA)
- 11104 RADIUS-Client request timeout expired (🕒 Step latency=10004 ms)
- 11213 No response received from Network Access Device after sending a Dynamic Authorization request

Other Attributes

ConfigVersionId	86
RadiusPacketType	CoARequest
Event-Timestamp	1706016314
Device CoA type	Cisco CoA
Device CoA port	1700
NetworkDeviceProfileId	b0699505-3150-4215-a80e-6753d45bf56c
IsThirdPartyDeviceFlow	false
AcsSessionID	5c7d55a2-fdc5-446f-bd4e-9c0ca5330231
StepLatency	3=10004
TotalAuthenLatency	914308282
ClientLatency	914298277
CoASourceComponent	GUEST
CoAReason	Guest authenticated for network access
Network Device Profile	Cisco
Location	Location#All Locations#BE Graz
Device Type	Device Type#All Device Types#WLC-9800-CL
IPSEC	IPSEC#Is IPSEC Device#No
Device IP Address	10.157.2.77
CPMSessionID	4D029D0A00000034367B3285
CiscoAVPair	subscriber:reauthenticate- type=last,subscriber:command=reauthenticate,audit-session- id=4D029D0A00000034367B3285

Session Events

2024-01-23 14:25:24.794	Dynamic Authorization failed
2024-01-23 14:25:21.051	Dynamic Authorization failed
2024-01-23 14:25:17.226	Dynamic Authorization failed
2024-01-23 14:25:13.182	Dynamic Authorization failed
2024-01-23 14:25:09.393	Dynamic Authorization failed
2024-01-23 14:25:05.317	Dynamic Authorization failed
2024-01-23 14:25:01.499	Dynamic Authorization failed
2024-01-23 14:24:57.504	Dynamic Authorization failed
2024-01-23 14:24:53.654	Dynamic Authorization failed
2024-01-23 14:24:49.582	Dynamic Authorization failed